Reduced Clinical Hours for COVIDCheck Colorado participants

Happy Holidays from COVIDCheck Colorado! The safest way to celebrate the holidays is to celebrate at home with the people you live with. Please see the CDC’s recommendations for the safest and healthiest holiday [here](#).

Due to the holiday, our staff and clinical team will be operating at reduced hours from December 24-26, and from December 31-January 1. During this period, it may take slightly longer than usual for you to receive a call from one of our clinicians after receiving a positive or inconclusive test result.

**When will the clinicians be making calls?**
Our offices will be closed December 24, 25, and Jan 1. If you test positive or inconclusive during these dates, you will likely receive a call 48-72 hours later. In the meantime,

- If you need emergency medical assistance, please call 911.
- If you would like to speak to a clinician during off hours, please leave a message at 719-941-9505.

**What should you do if you receive a positive or inconclusive result over the holidays?**
We encourage you to follow the CDC’s most recent guidance on quarantine and isolation.

**If you receive a positive test result:**
- If you receive a positive test result and are:
  - Asymptomatic: You should *isolate for 10 days* from your positive test. If you develop symptoms, the 10 days of isolation starts from the first day of symptoms.
  - Symptomatic: You should *isolate for 10 days* from when your symptoms began. Your isolation can end after 10 days with at least 24 hours with no fever without fever-reducing medication and improved symptoms.

**If you receive an inconclusive test result:**
An inconclusive result should be treated as a POSITIVE result since it reflects a low level of virus in the sample.

- If you receive an *inconclusive result* and are *symptomatic* and/or *have been exposed* to another positive person, you are considered a presumed *positive*, and should follow instructions for positive results above. In this situation there is no need to repeat a test.
- If you receive an *inconclusive result* and are *asymptomatic without a known exposure*, you should *isolate*, closely monitor for symptoms, and repeat your COVID-19 test. You should isolate and follow steps above until you receive a negative result through your retest.